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Corruption and Related Offenses Risk Prevention Plan

Triennium 2023-2026

INDEX

1. INTRODUCTION.....	3
General Objectives.....	3
Scope of Application	3
Definitions, Acronyms and Abbreviations	3
2. GENERAL FRAMEWORK.....	4
3. ABOUT SYSMATCH	5
4. MISSION, VISION AND VALUES.....	5
5. ORGANIZATION AND OPERATION	7
6. METHODOLOGY, ACTIVITY IDENTIFICATION AND RISK.....	8
7. PROBABILITY OF OCCURRENCE.....	10
8. RISK ASSESSMENT	11
Partial Risk Calculation	11
Calculation of Real Risk.....	12
Monitoring, Evaluation and Supervision of the Corruption and Related Offenses Risk Prevention Plan	12
9. CONCLUSION	13
ANNEX 1 - RISK MATRIX FOR CORRUPTION AND RELATED OFFENSES	14

1. INTRODUCTION

General Objectives

The present Corruption and Related Offenses Risk Prevention Plan aims to identify and manage corruption risks and related infractions within Sysmatch. It also aims to plan and develop control activities and mitigation measures for identified risks, including preventive and corrective measures to reduce the likelihood and impact of these risks, and to monitor their execution.

Scope of Application

The Corruption and Related Offenses Risk Prevention Plan applies to all interactions among workers themselves, but also to relationships with third parties, whether public or private. This includes organs, services, public bodies or entities, and/or providers of public services and their employees or agents.

Definitions, Acronyms and Abbreviations

In the following tables, all definitions, acronyms, and abbreviations used in the document are identified, as well as the terms necessary for understanding it.

DEFINITIONS	
Corruption	Illegal act in which a person offers, delivers, solicits, or accepts any type of offer, benefit, or promise, with the intention of obtaining for themselves or for a third party an illicit advantage involving an abuse of position.
Risk	Probability of a situation occurring with potential negative impact.
Threat	An event that can trigger an incident, resulting in material or immaterial damage to its assets.
Confidentiality	A feature that prevents unauthorized disclosure of assets. Considers all information assets.
Integrity	A characteristic that prevents unauthorized modification or destruction of assets. Integrity is linked to the functional reliability of information systems.

2. GENERAL FRAMEWORK

On December 9, 2021, Decree-Law No. 109-E/2021 was published in the Official Gazette, creating the National Anti-Corruption Mechanism and approving the General Regime for Corruption Prevention. This Decree-Law follows the approval of the National Anti-Corruption Strategy and aims to prevent, detect, suppress, and sanction acts of corruption and related offenses.

In this context, a Corruption and Related Offenses Risk Management Plan has been developed for Sysmatch, as entities covered by the General Regime for the Prevention of Corruption (50 or more employees) must implement a compliance program, which should include a Corruption and Related Offenses Risk Prevention Plan ("PPR" or "Plan"), a code of ethics and conduct, a whistleblowing channel, and a training plan.

It is further determined that the Corruption and Related Offenses Risk Prevention Plan must include:

- Identification of corruption risks and related offenses in each area;
- Identification of measures taken to prevent risks;
- Identification of those responsible for managing the risk management plan;
- Provision for the preparation of an annual execution report.

3. ABOUT SYSMATCH

Sysmatch is a technology consulting company with multidisciplinary skills, whose main areas of specialization are web and mobile development, tailor-made solutions, products, IT outsourcing, nearshoring and training. Operating in the market since 1999, the company's positioning is characterized by the innovation and quality of the solutions it offers, as well as its dedication and adaptation to the client and their needs. Its portfolio covers several areas, including finance, telecommunications and entertainment.

In order to focus on business dynamics and constant updating and growth in line with market changes and demands, Sysmatch has been certifying all its services in accordance with some of the most prestigious nationally and internationally recognized standards. In our view, these certifications provide a real guarantee of the technological solutions made available to clients.

4. MISSION, VISION AND VALUES

Our mission is to contribute to a sustained improvement in the performance and productivity of our business partners, establishing a lasting partnership with them, based on providing an excellent service and guaranteeing the best return on their investment.

Sysmatch has a wide range of technological skills, the result of know-how acquired and consolidated over the years and the experience of our consultants, enabling it to implement solutions tailored to the needs of its clients, prioritizing their robustness and scalability.

Vision

As mentioned above, our main goal is to provide excellent services that guarantee a prominent position in the market and national and international recognition through the development of innovative processes and projects that simultaneously empower our team and our partners.

We want to be a benchmark player in the market that offers excellent quality services and products and is thus able to establish long-term partnership relationships.

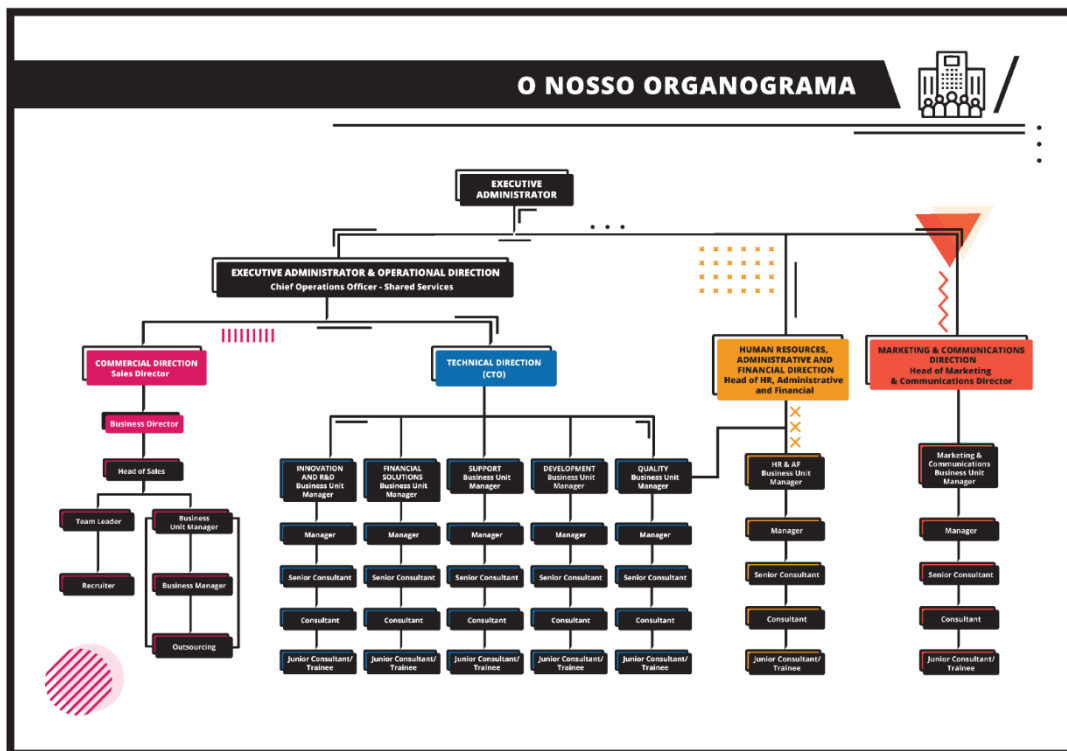
Over the course of our existence, with the experience we have acquired and our know-how not only in the IT area, but in various business areas, we want to be able to contribute, optimize and progress in line with our clients, maintaining a close relationship with them.

We intend to significantly increase the value of the companies we do business with through the services we provide and the solutions we offer.

Sysmatch's organizational policy is based on the following **values**:

- UNITY AND SOLIDARITY
- PROXIMITY AND PRESENCE
- ETHICS AND INTEGRITY
- CREATIVE FREEDOM
- HAPPINESS
- SAFETY
- PRIVACY
- INNOVATION

5. ORGANIZATION AND OPERATION



In compliance with Article 5 of the General Regime for the Prevention of Corruption, Sysmatch has appointed the Executive Administrator as the person responsible for regulatory compliance with the Corruption and Related Offenses Risk Prevention Plan, its monitoring, review and disclosure, assisted by a team made up of the Quality Business Unit Manager and the Legal Consultant.

The Board of Directors is responsible for approving and ordering the implementation of the Corruption and Related Offenses Risk Prevention Plan in the organization.

The Directors are responsible for monitoring the Corruption and Related Offenses Risk Prevention Plan, transmitting all relevant information to their teams and adopting the necessary corrective measures.

6. METHODOLOGY, ACTIVITY IDENTIFICATION AND RISK

Sysmatch, aware of the need to fulfill the obligations set forth in the General Regime for the Prevention of Corruption and to promote a culture of transparency, has chosen to adopt a risk management system based on a Management Risk Prevention Plan, which naturally includes those related to corruption and related offenses.

In this regard, Sysmatch has undertaken the recognition and evaluation of risks in each area of activity, through internal and external sources, also assessing the likelihood of occurrence and the impact of the risk, the preventive and corrective measures suitable for mitigation and/or contingency planning, as well as identifying those responsible for their development and proposing action.

The Corruption and Related Offenses Risk Prevention Plan thus covers the entire organization and activities carried out in the company Sysmatch, and its objectives are:

- a) Identification, analysis, and classification of risks and situations that may expose Sysmatch to acts of corruption and related offenses, including risks associated with the performance of duties by members of the Management and Board of Directors, considering the sector's reality and the geographical areas in which it operates;
- b) Preventive and corrective measures aimed at reducing the likelihood of occurrence and the impact of the identified risks and situations.
- c) Increase awareness among employees;

The methodology for identifying, analyzing, and classifying risks and situations that may expose Sysmatch to acts of corruption and related offenses, aligned with the requirements listed in Decree-Law No. 109-E/2021 of December 9, considered:

- a) The areas of activity within the company where the risk of engaging in acts of corruption and related offenses is observed;
- b) The likelihood of occurrence of situations that pose a risk and their foreseeable impact, in order to allow for the gradation of risks;
- c) Preventive and corrective measures aimed at reducing the likelihood of occurrence and the impact of the identified risks and situations;
- d) In situations of high or maximum risk, the most comprehensive preventive measures, with their execution being given priority;
- e) The designation of the overall responsible person for the execution, control, and review of the PPR.

The Corruption and Related Offenses Risk Prevention Plan applies to all employees of Sysmatch, and its principles are extendable to external consultants, service providers, suppliers, and agents or any third parties with whom contractual/commercial relationships are maintained.

7. PROBABILITY OF OCCURRENCE

The assessment and classification of risks result from the combination of the probability of occurrence of situations posing a risk with the severity of their predicted impact, which leads to a risk level following a scale with four levels (very low, low, medium, high, and very high). Based on these levels, different response strategies will be defined.

PROBABILITY		
Value	Level	Description
1	Very Low	There is no historical record of occurrence (P=0)
2	Low	It may occur / has occurred at least once in the company's history and no more than once per year ($1 < P \leq 1x$ per year)
3	High	It may occur / has occurred more than once per year and up to once per month / occasional situation, non-recurring ($1x$ per year $< P \leq 1x$ per month)
4	Very High	It may occur / has occurred more than once per month / recurring situation ($1x$ per month $< P$)

8. RISK ASSESSMENT

Partial Risk Calculation

Partial risk is calculated by combining the level of impact with the level of probability of occurrence, using the following formula:

$$\text{Partial Risk} = \text{Probability} \times \text{Impact} [1-16]$$

PARTIAL RISK LEVEL

		4	8	12	16
Probability	4	4	6	9	12
	3	3	4	6	8
	2	2	2	3	4
	1	1	2	3	4
		1	2	3	4
		Impact			

Control Mechanisms - Preventive Measures

Once the risks have been assessed, the appropriate responses must be defined to ensure that Sysmatch is not exposed to residual risks above those defined.

As a result of the identification and assessment of risks, Sysmatch has drawn up the risk matrix shown in Annex 1, which presents the risks identified in Sysmatch's areas of activity, with exposure to the risks of corruption and related offenses, analyzes the probability of occurrence, the potential impact and, consequently, the degree of risk of each risk identified and identifies the preventive and control measures (implemented and/or being implemented associated with the mitigation of each risk).

With regard to the preventive and control measures (implemented and/or being implemented) identified, they can be based on transversal controls (policies, manuals, standards, among others that mitigate the risks of corruption and related infractions transversally) and operational controls (processes and procedures implemented at an operational level).

The control measures can be classified as follows:

CONTROL MEASURES		
Value	Level	Description
1	Low	Non-existent or ineffective
2	Medium	There are measures with room for improvement
3	High	Existence of effective measures

Calculation of Real Risk

The risk calculation is done by combining the impact level with the probability of occurrence level, using the following formula:

$$\text{Real Risk} = \frac{\text{Partial Risk (Probability x Impact)}}{\text{Control Measures}}$$

The real risk level can be classified as:

Value of Real Risk	Description
≤ 4	Acceptable Risk
5 – 9	The manager must analyze whether to accept the risk or take measures
≥ 10	If it's deemed unacceptable, it's mandatory to determine actions

Monitoring, Evaluation and Supervision of the Corruption and Related Offenses Risk Prevention Plan

Monitoring of the Plan is ensured through periodic review and testing of its implementation and effectiveness of the respective preventive measures.

In accordance with the provisions of subparagraphs a) and b) of paragraph 4 of article 6 of Decree-Law No. 109-E/2021 of December 9, the execution of the Corruption and Related Offenses Risk Prevention Plan is subject to the following controls:

- The preparation, in the month of October, of an interim evaluation report for situations identified with high or maximum risk;
- The preparation, in the month of April of the following year, of the annual evaluation report, which must include, among other things, the quantification of the degree of

implementation of the preventive and corrective measures identified, as well as the forecast for their full implementation.

The Corruption and Related Offenses Risk Prevention Plan is reviewed every three years or whenever there is a change that justifies its revision.

9. CONCLUSION

During the period under review, there is no evidence of violations of the mechanisms for prevention, detection, and response to cases of irregular or illicit conduct.

No complaints, grievances, or reports regarding acts of corruption, fraud, or related offenses have been directly brought to Sysmatch's attention concerning any of its employees, members of its social bodies, or any other entities.

As a result of internal analysis, the plan is being adhered to, and there are no actual or potential situations conducive to acts of corruption and/or related offenses.

ANNEX 1 - Risk Matrix for Corruption and Related Offenses

The risk matrix presented below covers the entire organization and activity of Sysmatch, in accordance with paragraph 3 of Article 6 of Decree-Law No. 109-E/2021.

AREA OF RISK	ACTIVITIES UNDERTAKEN	ASSOCIATED RISKS	IMPACT	PROBABILITY	RISK LEVEL	PREVENTION AND/OR MITIGATION MECHANISMS
Acquisition of Goods and Services	Management of procurement processes for goods and services and quality control of the services provided	Favoring suppliers of goods/services to benefit themselves or third parties.	2	1	2	Code of Conduct with a special focus on the protection of confidentiality; Intervention by various departments in the process of acquiring goods or services; Control of expenditure by the Administrative and Financial (AF) department;
		Disclosure of confidential information.	3	2	6	Supplier qualification process under the ISO 9001 standard; Regular updating of the list of qualified suppliers; Quality control of the services provided;
		Acquisition or misappropriation of assets for your own benefit or that of a third party.	2	1	2	Regular audits by external bodies; Supplier audit process; Prior risk assessment procedure for third parties; Implementation of a whistleblowing channel;
	Acquisition	Active or passive corruption. Handling requisitions to favor specific suppliers.	2	1	2	Code of Conduct; Policy on the use of resources; Information and awareness-raising for employees; Internal control procedures; Disciplinary procedures laid down and published for perpetrators of illegal acts; Supplier qualification process under ISO 9001; Regular audits by external bodies; Implementation of an internal whistleblowing channel.
	Verification of Compliance with Deliveries of Goods and Services	Deviation from the quantity and/or quality of the goods/services contracted; Withholding of material by an employee; Abuse of power; Influence peddling; Acceptance of inferior goods or services through bribery.	2	2	4	Code of Conduct; Policy on the use of resources; Employee information and awareness; Internal control procedures; Disciplinary procedures for perpetrators of illegal acts; ISO 9001 supplier qualification process; Regular audits by external entities; Implementation of an internal whistleblowing channel.

AREA OF RISK	ACTIVITIES UNDERTAKEN	ASSOCIATED RISKS	IMPACT	PROBABILITY	RISK LEVEL	PREVENTION AND/OR MITIGATION MECHANISMS
		Counterfeiting.	2	1	2	
Invoicing of goods or services	Invoicing of goods/services	Non-registration of services rendered; Active or passive corruption; Money laundering; Embezzlement; Tax evasion.	3	1	3	Code of Conduct; Record of employee hours spent on clients; Reinforcement of internal control measures with a view to tax evasion and prevention of corruption and related infractions; Measures to inform and raise awareness among employees of the consequences of corruption and related infractions; Internal and external audit program; Implementation of an internal whistleblowing channel.
	Invoice control	Non-registration of services rendered; Active or passive corruption; Money laundering; Embezzlement; Tax evasion.	3	1	3	
	Computer system failure	Receipt of amounts without the issuance of a discharge document by the computer system.	2	2	4	
Administration	Decision-making process	Obstacles to transparency; Influence peddling; Acceptance of a benefit/advantage to carry out or omit certain acts. Use/disclosure of privileged/confidential information for the benefit/favor of illegitimate interests (own or those of third parties).	3	1	3	Code of Conduct; Meetings of the Board of Directors ATA archives in an internal digital repository and on paper; Training and awareness-raising for employees and managers; Internal control procedures; Control and approval of accounts by the Administrative and Financial Department (AF); Reinforcement of internal control measures with a view to preventing corruption and related infractions; Internal and external audits of financial reports; Implementation of an internal complaints channel. Publication of decisions taken. Digitization of processes.
Financial management	Budget control	Adulteration and/or omission of information that conditions the truthful	3	2	6	Code of Conduct; Internal control procedures; Access management; Various levels of information validation;

AREA OF RISK	ACTIVITIES UNDERTAKEN	ASSOCIATED RISKS	IMPACT	PROBABILITY	RISK LEVEL	PREVENTION AND/OR MITIGATION MECHANISMS
	Accounting management	and transparent representation of the financial situation; Misappropriation of funds/value; Money laundering;				Disciplinary procedures laid down and published for perpetrators of illegal acts; Periodic control of expenses by Business Unit; Control and approval by the Administrative and Financial Department (AF); Internal and external audits of financial reports; Strengthening of internal control measures with a view to preventing corruption and related infractions; Implementation of an internal whistleblowing channel. Training and internal awareness-raising activities for employees and managers; Implementation of internal control measures - periodic and random verification of Processes; Promote and increase the exercise of supervision and inspection activities in a constant and interventionist manner, to guarantee compliance with the rules in force and to sanction any infractions detected;
People	Recruitment and selection process	Ambiguous recruitment and selection criteria.	2	2	4	Code of Conduct; Performance assessment; Multi-stage recruitment process; Recruitment process defined, structured and documented in a specific tool; Participation of various stakeholders in the recruitment process; Digitization of processes; Criteria for assessing and selecting candidates defined; Control and final approval by the company/business unit; Internal and external audits;
		Illicit favoritism in the choice of human resources to be recruited. Recebimento de vantagem indevida para a contratação de candidatos com ligações a trabalhadores ou clientes. Receiving an undue advantage to hire candidates with connections to workers or clients.	2	2	4	Implementation of an internal whistleblowing channel. Preparation of the Annual Training Plan based on the initiatives proposed by the various Business Units, taking into account internal needs;
	Professional training	Falsification of training documents.	3	1	3	Possibility for the employee to suggest necessary or desired

AREA OF RISK	ACTIVITIES UNDERTAKEN	ASSOCIATED RISKS	IMPACT	PROBABILITY	RISK LEVEL	PREVENTION AND/OR MITIGATION MECHANISMS
						training; Mapping of interpersonal and power relations prior to hiring (conflict of interest analysis); Control, monitoring and evaluation of the training activities carried out; DGERT certification; Internal and external audit process; Implementation of an internal complaints channel.
	Processing pay, allowances, deductions and individual employee files	Manipulation of information in order to facilitate the undue payment of benefits and compensation; Risk of improper access to personal information / breach of confidentiality; Risk of failure to record information in personal databases; Tax evasion.	2	1	2	Code of Conduct; Legal support in drafting contracts and analyzing new labor legislation; Documented and uniform processes (e.g. : payroll and HR management procedure); Awarding of bonuses subject to defined performance criteria; Segregation of duties in drawing up, reviewing and approving salary processing; Access management; General Data Protection Regulation; Automatic entry and exit control; Training and awareness-raising for managers and employees on the risks of corruption; Training and awareness-raising for employees on data protection; Intervention of more than one interlocutor in the processing of remuneration, allowances and discounts; Control by Administrative and Financial (AF) department; Internal and external audit plan; Implementation of an internal whistleblowing channel. Digitization of processes.
Information Systems	Information Systems Security; Management of computer programs and applications; Identification and Authentication of users; Authorization and access control; Audit	Failure to comply with internal security procedures for their own benefit or that of third parties; Misuse of databases and information in general; Passive corruption for an illicit act; Acceptance of a benefit/advantage to carry out or omit certain acts. Breach of	3	1	3	Code of Conduct; Implementation of a Privacy Management System; Continuous monitoring of information security; Training and awareness-raising for employees; Internal control procedures; Disciplinary procedures laid down and published for perpetrators of illegal acts; Controls arising from certification to ISO 27001, ISO 9001 and NP 4457 standards;

AREA OF RISK	ACTIVITIES UNDERTAKEN	ASSOCIATED RISKS	IMPACT	PROBABILITY	RISK LEVEL	PREVENTION AND/OR MITIGATION MECHANISMS
	logs in programs and applications	confidentiality obligations.				Implementation of an internal complaints channel.
Legal	Disciplinary procedures	Active or passive corruption; Failure to sanction illicit behavior by employees.	2	1	2	Code of conduct; Reinforcement of internal control measures with a view to preventing corruption and related infractions; Decentralization of the legal area for service providers; Implementation of a code of conduct for suppliers; Disciplinary procedures duly listed according to the type of unlawful act; Implementation of whistleblowing channels.
	Legal advice	Disclosure of confidential information.	2	2	4	Decentralization of the legal area for service providers; Implementation of a code of conduct for suppliers.
	Litigation	Disclosure of confidential information; Active or passive corruption; Influence peddling.	2	2	4	Decentralization of the legal area for service providers; Implementation of a code of conduct for suppliers.